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Dentalgram - Vol. 17, No. 09

Loma Linda University School of Dentistry

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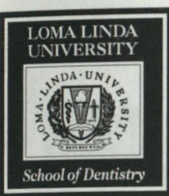


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Dentalgram

A monthly publication of the dean's office
for students, faculty, and staff of
Loma Linda University School of Dentistry

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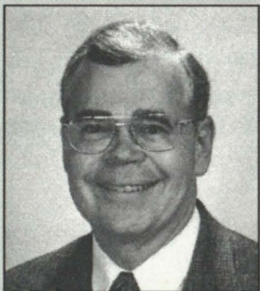
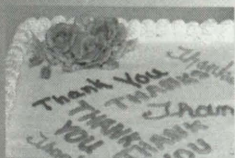
September, 2003
Volume 17, Number 9

<http://www.llu.edu/llu/dentistry/news.html>

OCT 01 2003

In this issue

- Faculty, students, and staff say 'thank you' to Dr. Ellstrom
- Dental Hygienists attend the American Dental Hygienists' Association annual meeting in New York City
- Third Annual Celebration planned
- Featured Employee of the Month: Elizabeth Rodriguez
- Use of School Computers
- Student conduct decisions



A welcome from the dean...

It is always a special pleasure to welcome our future colleagues in dental hygiene and dentistry. I have already had the privilege of welcoming our new advanced education students who started their programs in July.

All of us in the School of Dentistry have great expectations of you. As you avail yourselves of a myriad of personally and professionally enriching experiences, an educational experience will evolve that will

sustain you throughout your professional career. Together, we can and will make great things happen.

Our satisfaction as educators is realized through your successes and through the professional growth we will see in each of you. May every success be yours as you enter into a profession that continues to invigorate me.

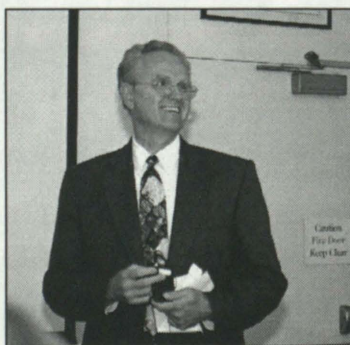
CHARLES J. GOODACRE, SD71, MSD, DEAN

September 11 remembered during 'Keeping Connected'

Keeping Connected, a staff meeting for School of Dentistry employees, was held Friday, September 5. Joining a full audience of staff were Dr. Ron Forde, director of service learning, Karen Simpson, assistant professor, dental hygiene, Dr. William Lovell, professor, dental educational services, and Sylvia Davis, director of admissions.

Following announcements, Ron Secor, associate dean for financial administration, described his role in the School and spoke about his family and hobbies.

Featured employees of the month were chosen. They are: September, Jennifer Osborne, clinic administration; October, Eddie Glassford, Alumni Association; and November, Nellie



Ron Secor, associate dean for financial administration discusses his role in the School of Dentistry.



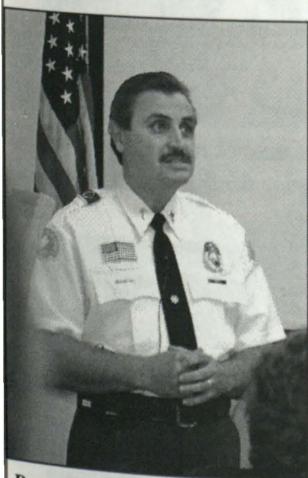
Joni Stephens, professor, dental hygiene, is named Honorary Staff Member during Keeping Connected.

Greene, patient business office.

Pastor Raymond Khachatourian, pastor of the Rialto Seventh-day Adventist Church and volunteer chaplain with San Bernardino county Sheriff's department, pre-

sented stories of volunteering in New York in the days immediately following the September 11 tragedy that were inspirational, touching, and sad. He is

Please turn to page 8



Pastor Raymond Khachatourian, talks about his experiences as a volunteer chaplain in New York following the September 11 tragedy.

Dental Hygienists attend the American Dental Hygienists' Association annual meeting in New York *by Rhonda Hamerslough*

This last year the Student American Dental Hygienists' Association (SADHA) formed a leadership team. This team, which consisted of 11 seniors and one junior class SADHA representative, worked diligently to host fundraising events and provide services for community activities including dental screenings with the Crest van, and a health fair where they educated the community and gave out more than 2,000 toothbrushes and toothpaste.

Some of the fundraisers included a car wash, See's candy sales, Crest Whitestrip sales, and travel mugs.

The students' goal was met by raising enough money to attend the American Dental Hygienists' Association (ADHA) annual meeting in New York City. Sixteen seniors and two junior students: Claudia Rodriguez, first-year dental hygiene, and DH'03 graduates Dyanna Denney, Kelly Noto, Shawna Kirschenmann, Joyce Oh, Kristi Morgan, Sandra Garcia, Adrian Lugo, Kristin Allen, Miriam Skala, Sharisa Mellor, Becca Nutter, Heather Rosaasen, Vicki Sindell, and first-year dental hygiene students Aubrey Yost, and Truc Nguyen, along with Rhonda Hamerslough, DH'91,

assistant professor, the SADHA advisor had the privilege of attending this meeting for four days.

Five students: Vicki Sindell, Miriam Skala, Sharisa Mellor, Kristin Allen and Kelly Noto, were chosen to present their research through poster presentations. The highlight of the meeting was the opening ceremonies where Rudy Giuliani gave an inspirational talk. They also attended a class specifically for students about oral cancer. They were able to learn about legislature by attending the house of delegates. They also interacted with students from other schools representing district IX.

As well as attending meetings, there were a few days of sightseeing. The students felt deeply impacted by visiting the site of the twin towers. It was an educational experience.

The new SADHA leadership team is working toward next year's ADHA meeting in Dallas, Texas. They also have plans for several community projects.



Dental hygiene students pose for a group photo in New York at the ADHA opening ceremonies. Back row (from left): Vicki Sindell, Dyanna Denny, Shawna Kirschenmann, Truc Nguyen, Adrian Lugo, Kelly Noto, Sandra Garcia, Heather Rosaasen, Kristen Allen and Aubrey Yost. Front row (l-r): Kristi Morgan, Joyce Oh, Becca Nutter, Rhonda Hamerslough, and Claudia Rodriguez.



Dental hygiene students participate in a car wash to help raise funds for their trip to a professional meeting in New York City.

Seeking patients for Dental Implant Training Course

Loma Linda University School of Dentistry is conducting a special implant training course. We are recruiting patients that are missing one or two teeth only.

Each participant who qualifies for the training program will receive all the surgical and restorative aspects of the dental implant treatment at 50% off the customary and usual fee.

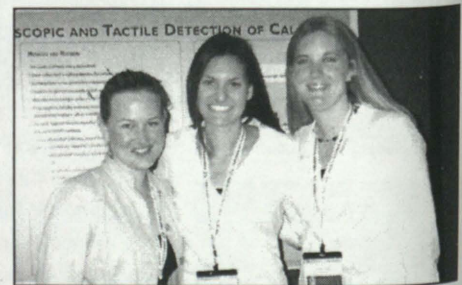
The following is an example of how the discount will be applied:

Customary fee for the dental implant	\$1032.00	Training course fee	\$516.00
Customary fee for the dental implant crown	\$1032.00	Training course fee	\$516.00

However, all non-related additional treatment deemed necessary, will be provided at usual and customary fees for the Center for Implant Dentistry.

Prospective patients will be evaluated on Tuesday, September 23, 2003, and Tuesday, September 30, 2003 from 8:00 a.m.-12:00 p.m. The screening appointment will be \$20.00, which includes a panoramic radiograph.

Those interested in this course should call (909) 558-4983. Please refer to this ad when calling for an appointment.



Presenting their research are DH'03 alumni (l-r): Sharisa Mellor, Kelly Noto, and Kristin Allen.



Miriam Skala, DH'03 (left) and Vicki Sindell, DH'03, pose in front of their research presentation.

School of Dentistry

Shaping
Our Future
Together

THIRD ANNUAL

Celebration

Students! Staff! Faculty! Progress is achieved through your participation. This is a celebration of your accomplishments and plans for the future featuring music, interviews, and presentations.

Monday, September 29, 2003

8:15 to Noon at University Church

Lunch and door Prizes on the University Mall

1953

School of Dentistry
50TH ANNIVERSARY

2003

Chapel credit given to students.

Department news

Welcome

Greetings to new employee **Kristy Williams**, coordinator, orthodontic clinic. Ms. Williams is the wife of first-year dental student, Wade Williams.

Oral & Maxillofacial Surgery

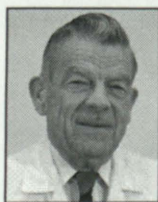
•Oral-maxillofacial surgery alumni took the boards for American Board of Oral & Maxillofacial Surgeons in March, 2003. Congratulations to: **Hooman Zarrinkelk, SD'94, PG'00**, and **Franco Audia, SD'97, MS'01, PG'01**. **Robert Mower, SD'98**, passed Part I, written.

•Oral and maxillofacial surgery alumnus **Michael A. Devlin, SD'91, MS'98, PG'96**, was a guest on CBS "Arkansas Today," discussing endoscopic brow lifts, and was also interviewed for a Little Rock, Arkansas, *Monthly*, article about new trends in cosmetic surgery.



•**Alan Herford, SD'94, MD**, assistant professor and chair, oral and maxillofacial surgery, was approved for membership as a Fellow by the Board of Trustees, American Academy of Cosmetic Surgery, June, 2003. He made the following scientific presentations:

1. Surgical lecture: *Methods of Reconstructing Alveolar Ridges Prior to Implant Placement*, AAOMS 85th Annual Meeting and Scientific Sessions, Orlando, Florida.
2. Abstract: *Measurement of Forces Exerted on the Condyles During Distraction Osteogenesis in the Mini-Pigs*, AAOMS 85th Annual Meeting and Scientific Sessions, Orlando, Florida, September 10 to 13, 2003.
3. *Overview of Distraction Osteogenesis of the Facial Skeleton*, Sharpe Memorial Hospital, San Diego, August 18, 2003.
4. *Maxillofacial Trauma and Distraction of the Face*, Synthes Maxillofacial Southwest Regional Meeting, Las Vegas, Nevada, July 8-9, 2003.



•**Phillip Boyne, DMD, DSc**, emeritus professor, oral and maxillofacial surgery, presented the following scientific abstracts in Orlando Florida, September 10 to 13, 2003, at the AAOMS 85th Annual Meet-

ing and Scientific Sessions: *Effects of Long-Term Function on BMP Complemented D.O. Osteogenesis of the Edentulous Mandible in the Papio Anubis Baboon*; and *Distraction Osteogenesis of the Nasal and Antral Osseous Floor Moving Small Alveolar Bone Segments*.



•**Dr. Brett King**, fourth-year resident in oral and maxillofacial surgery, presented a poster at the AAOMS 85th Annual Meeting and Scientific Sessions in Orlando Florida on September 10-13, 2003: "*Comparison of Intercanthal, Interpupillary and Alar Base Distance in Caucasian, African-American, Hispanic and Asian Populations*"

Oral Diagnosis Radiology & Pathology

•**Dr. Lane Thomsen**, chair and associate professor, oral diagnosis, radiology and pathology, was a guest speaker on a Holland-American Alaska Cruise. The excursion was organized by LLUSD Continuing Education department and University Travel.



Other speakers included Dr. Randy Roberts, pastor of the University Church of Seventh-day Adventists, and Dr. Richard Hart, chancellor. The group included 130 individuals with 32 dentist attending the dental continuing education program entitled "Recognition and Treatment of Oral Disease."

Stops were made in Glacier National Park, Sitka, Juneau, and Ketchikan.

•**Dr. James Gulley** from the National Cancer Institute, spoke to the senior dental class on July 11 on vaccination therapy for cancer. Dr. Gulley lives in Washington, D.C., and is a faculty member in the oral diagnosis, radiology & pathology department.

Dentalgram

•Thanks to those who turned in the Dentalgram survey. We are extending the deadline one more month. Place your completed survey in the drop box in dental supply.

•*Don't forget to let us know* about the good things happening in your department! E-mail nyuen@sd.llu.edu and let us know so we can tell the School and campus!

Two new staff join the International Dentist Program

by Jennifer Osborne

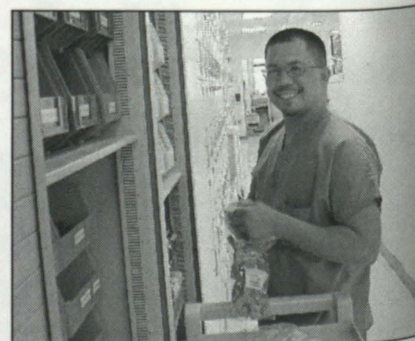
As many of you may already know, Melinda Gurley has been chosen as the new supervisor of the International Dentist Program (IDP) clinic. Melinda replaces Jill Good, who is now a private practice office manager in Oceanside.

But what you may not know is that Ms. Gurley has worked in the School since 1991, starting in graduate periodontics as a dental assistant. She also worked in IDP at that time as extra help.

Melinda has much to offer IDP due to the varied experience she acquired through the years. After several years as an assistant in graduate periodontics, she moved to the main clinic as one of our original coordinators. Melinda also gained experience working in graduate prosthodontics as an administrative secretary, as well as working in the data entry department. She is excited about her new commitment to IDP and is looking forward to getting to know the staff, faculty, and students.

In other department news, Carl Panaguiton is the new assistant supervisor, replacing Renee Richardson, who is now teaching in the dental assistant school for Baldy View Regional Occupational Program.

Mr. Panaguiton has worked for the School since 1995, starting out in the graduate endodontic clinic. Carl then moved to clinic supply in 1997, where he worked until now. His experience will be very valuable to IDP, and he is looking forward to the new challenges ahead as well as becoming part of the IDP department.



Carl Panaguiton has joined the International Dentist Program clinic, as assistant supervisor.

Featured Employee of the Month: Elizabeth Rodriguez

Elizabeth Rodriguez, RDA, is the featured employee of the month. She began working in the endodontic clinic in 2002.

Ms. Rodriguez completed the dental assisting program at Concorde Career Institute in San Bernardino.

After receiving her RDA certification, she worked full-time for a busy general dentistry practice in Riverside.

"It was a high-production office, and I learned a lot during the five years I worked there," she says.

She had always wanted to work in a specialty clinic, and when she applied to the School of Dentistry, she chose to work in the graduate endodontic clinic.

"My job in Riverside," she says, "helped prepare me for the challenges of

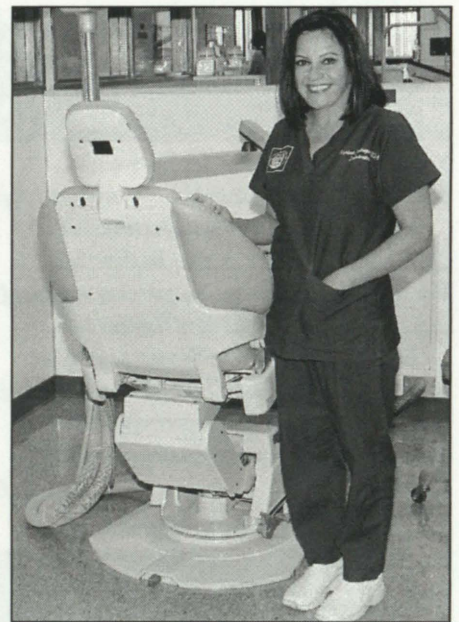
working in a specialty care area."

As soon as she began working in the School, Ms. Rodriguez says that she felt adopted by the staff, which she calls her "second family."

"It is a very different environment," she says, "from where I worked previously. Here everyone is treated equally, and we work as a team."

When not at work Ms. Rodriguez enjoys travel and exercising, and appreciates spending time with family and friends.

Elizabeth's name was selected during the Keeping Connected staff meeting on Friday, June 13. She received a preferred parking pass and her name and photo will be posted on a bulletin board in Prince Hall.



Elizabeth Rodriguez, RDA, is the featured employee of the month.

We get it! How taking a writing course at USC helped improve my writing *by Nancy Yuen*

About eight years ago, University relations sent several staffers to a writing workshop, and that was the last writing course I took. I was inspired recently when Dick Schaefer, LLU historian, who is helping write the School's 50th Anniversary book, mentioned that he registers for one writing course a year.

When I received an invitation to take part in a summer writing program sponsored by University of Southern California, the School was very supportive, and using the LLU employee tuition benefit I signed up for a course taught by faculty from the master's degree in writing program from the USC School of Cinema.

Along with other marketing and PR professionals on the LLU campus, I'm a member of Public Relations Society of America. In addition to sharpening writing skills, the USC course interested me because of recent seminars offered by PRSA demonstrating how organizations can use good writing and storytelling techniques to encourage people to finish reading what is published by an organization, as well as remembering the message and sharing it with others.

Ten students were in my class. Our teacher, Sandi Berg, received her master's degree in screenwriting from UCLA.

We attended lectures, listened to interviews with 10-15 successful writers, and critiqued each other's work. Many of us also purchased and read books about writing that were not required for the class.

We soon learned that when Ms. Berg said "I don't get it" after we read our work to the class, this could mean: what you've written is unclear; what you've just read is substandard; your writing doesn't make any sense.

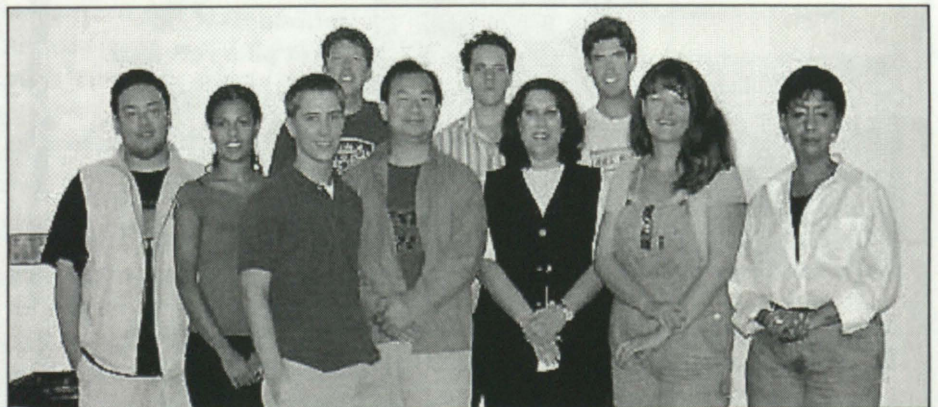
Another one of our teacher's favorite sayings was "We get it." This was pronounced "we *get* it," and could mean: you've repeated yourself and we understood it the first time; or you're talking down to (underestimating) your audience.

An important part of how the class helped improve our writing was the immediate feedback we received from our classmates. And they are pretty amazing—a USC communications student who is moving to London to complete his final year in his master's degree program; an engineering graduate who moved back east after the class ended to begin work as a technical writer for the CIA; a retired teacher; a con-

cert violinist from Japan with a master's degree from a university in Norway. Also in the class was a Harvard graduate who moved to California to attend the class (he is in final talks to be hired by NBC for their executive training program).

We turned in our final assignments on August 6, and Sandi told us to expect to see criticism when we receive them back; and that this will help us improve our writing more than if she writes insincere, glowing comments. "If you don't see something written by portions of your work, assume they are OK," she told us.

Many incredible things are happening in our School; and may we continue to strive to tell our story in a way that makes us proud to work and study here; the public come to us for treatment; the media ask our opinion on oral health care topics; and people want to choose our alumni as their doctor or dental hygienist.



Nancy Yuen (second from right) poses with classmates at University of Southern California.

Faculty, students, and staff say 'thank you' to Dr. Ellstrom for his generous service

On August 25, faculty, staff, and residents from the pediatric dentistry department gathered for a luncheon thanking Merv Ellstrom, SD '75, for his contributions to the department.

Dr. Ellstrom lectures to second-year dental students and teaches in their lab. For more than 25 years, he has also volunteered in the pediatric dental clinic.

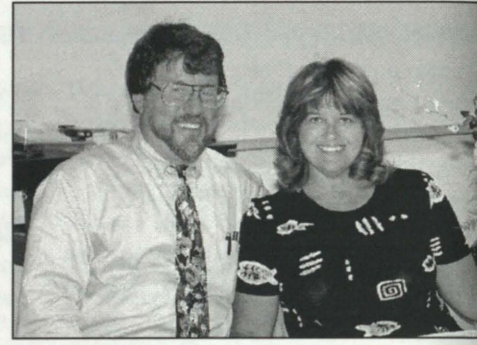
In addition, intricate bronze sculptures he created (including a bust of Dr. Wilfred A. Nation, chair of the department from 1992 to 1996), adorn the pediatric dental clinic.

"When they learned of this luncheon,"

says Dr. Bonnie Nelson, chair, pediatric dentistry, "many people thought it was a going-away luncheon. Dr. Ellstrom is not leaving—we just wanted to honor him."

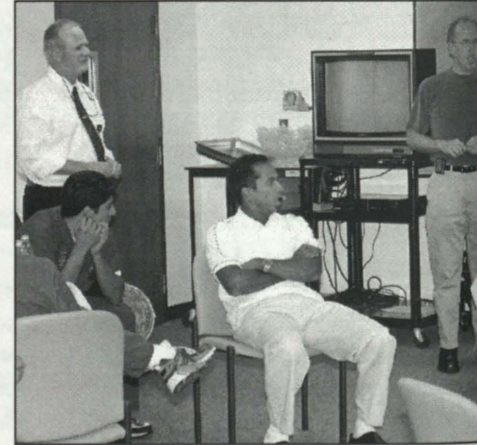
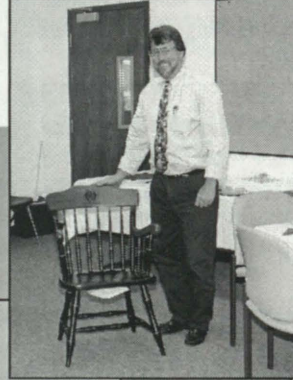
Drs. John Peterson, director, advanced education program in pediatric dentistry, and Todd Milledge, associate professor, pediatric dentistry, also thanked Dr. Ellstrom for his generous service.

Dr. Ellstrom was given a hardwood chair carved with the LLU logo, and his wife, Karen, was given a bouquet of flowers.



Dr. Merv Ellstrom and his wife, Karen, were honored during a special thank-you luncheon on August 25.

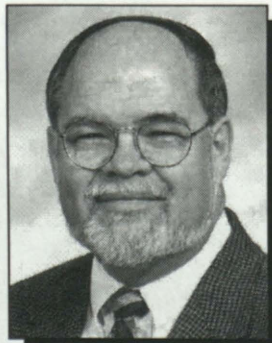
RIGHT: Dr. Merv Ellstrom poses with a chair with the University seal, a gift to him by the pediatric dentistry department. BELOW: Faculty, staff, and residents from the pediatric dentistry program gather to honor Dr. Ellstrom.



(Clockwise from center): Drs. Sunil Ilapogu, resident; Eddie Lopez, resident; John Peterson, director, advanced education program in pediatric dentistry; and Todd Milledge, associate professor, pediatric dentistry, were among those thanking Dr. Ellstrom for his contributions to the pediatric dentistry department and clinic.

Plan now to attend the Fall Family Retreat

at Pine Springs Ranch
October 17 to 19, 2003



Guest speaker:
John Brunt, head pastor, Azure Hills Seventh-day Adventist Church

Weekend theme:
Ephesians—God's secret plan revealed

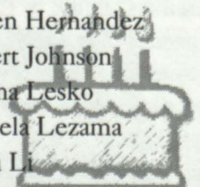
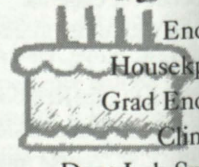
FRIDAY EVENING:
What does it mean to be saved?

SABBATH: What does it mean to be filled with the Spirit?

You can assist with: registration, music, or Children's Church
If you would like to help, please call Sandy Webb at ext. 44607.

September Birthdays

Cheryl Bellerose	Endo
Timoteo Cocjin	Housekpg
Melvin Coleman	Grad Endo
Amber Dixon	Clinic
Max Hernandez	Dent Lab Svcs
Ruben Hernandez	Comp Svcs
Robert Johnson	Maint
Norma Lesko	FDO
Marcela Lezama	CDR
Jason Li	CDR
Stefani Linares	Grad Pros
Marisela Mendez	Steriliz
Steve Morrow	Clinic Admin
Shirley Reyes	Surg Ctr
Sam Sadanala	Ed Sppt Svcs
Maria Tellez	Dent Records
Daniel Valdez	Surg Ctr



Student conduct decisions January, 2002, through June, 2003

According to School policy, the Student Conduct procedures uses counseling interviews as the first line of due process.

If a resolution or discipline can be achieved at this level, with agreement of all three parties (student, Student Conduct Committee chairperson and associate dean for student affairs), this decision is the final recommendation to the dean. If not, the matter is referred to the full Student Conduct Committee (four students and four faculty members). All final decisions are made by the dean.

In general, for a first-time verified offense of cheating, suspension is considered the minimum disciplinary action possible. First offenses usually incur one-week suspension decisions and second occurrences, or offenses after warnings, usually incur one-year suspension or dismissal. The following incidents took place between January, 2002, through June, 2003.

Accusation:

- Inappropriate and unprofessional behavior after warnings

Action:

- One quarter suspension of clinic privileges
- Required weekly counseling

- *Monthly self reports to Dr. Hooker*
- *Two meetings per month with Dr. Hooker*
- *Make up clinic work in the Summer Quarter*

Accusation:

- Cheating on quiz

Action:

- *One week suspension and will be part of permanent academic file*
- *Recommended counseling*
- *Citizenship probation until graduation*

Accusation:

- Looking on classmate's paper during a final examination
- This is a second offense of the above

Action:

- *Delay graduation by one year; repeat specified courses during half of the repeat year*
- *Recommendation to share this experience with student's class (optional)*
- *100 hours extra service learning time in the following year*
- *Citizenship probation and dismissal if there are any further incidents*

Accusation:

- Dishonesty in addressing parking accusations

Action:

- *Letter of reprimand and warning*

Accusation:

- Looking on neighbor's paper during midterm examination

Action:

- *One week suspension and action will be part of permanent academic file*
- *Citizenship probation until graduation*

Accusation:

- Suspicion of looking on classmate's paper during quiz

Action:

- *Warning to avoid gazing about the room during examinations*
- *Submit written essay on responsibilities of dental professionals.*

It should also include results of interviewing classmates about importance of honesty in the academic environment and suggestions for improving the environment.

Information about School of Dentistry computer usage

Dental computing services personnel have reported that staff are asking for help on personal computer issues such as online banking, online music, and accessing personal web pages.

This is an inappropriate use of the School of Dentistry computers and networks.

Please note the following policy. All faculty, staff, and students are expected to adhere to this policy, including paragraph four, which forbids non-educational use of the computers.

Computer Use Policies for Loma Linda University School of Dentistry Computers and Networks
School of Dentistry faculty, staff, and student use of Loma Linda University-

owned computers and networks may be subject to administrative audit.

All computer users are also subject to all state and federal regulations regarding computer abuse, fraud, and e-mail abuse.

It is unethical for all computer users or employees to seek to gain privileged access or access to any computer or computer user's account not assigned to them.

Use of LLU computer systems for commercial uses or non-education, except by approval, is strictly prohibited.

Use of any LLU computer system to send nuisance messages such as chain letters and obscene or harassing messages, or view, store, or transfer information which contains obscene, indecent, lewd, pornographic or sexually harassing material is

forbidden.

Unauthorized copying of software is a form of theft and is illegal. The illegal copying or pirating of software is forbidden. This applies to all software on all University-owned computers and personal equipment, whether connected to the Internet or not.

Any user who becomes aware of unethical or forbidden use of LLU computer resources, including receipt of obscene or harassing messages, is required to notify the systems administrator for their local work area, or the dean of the School or the vice president for academic affairs.

If you have any questions, please contact dental computing services at ext. 44674.

Keeping Connected...

Continued from front page
 married to Christina Khachatourian, dental supply manager. To close the program, Following announcements, Heather Pundt, SD'05, sang the National Anthem.

The next Keeping Connected will be held Friday,, December 5.



Dr. Ron Forde, director, service learning, and Karen Simpson, assistant professor, dental hygiene, show their American flag stickers.



Left: Heather Pundt, SD'05, sings the National Anthem. Right: Featured employee of the month, Nellie Greene, patient business office, shows her free parking pass. Her name was drawn to be Featured Employee of the Month for November.

Dentalgram

A monthly publication of the dean's office for students, faculty, and staff of Loma Linda University School of Dentistry

September, 2003
 Volume 17, Number 9
<http://www.llu.edu/dentalgram/index.html>

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Special thanks to Olivia Tapia, SN'04, work study, for helping with the layout of this issue.

DENTALGRAM READERSHIP SURVEY

NOTE: The survey has been extended. Please return the completed survey no later than September 30 to the ballot box located in the dental supply office.

Faculty Staff Student friend of LLUSD

How can we help you be able to contribute more news ?

Overall impression

Dentalgram articles are:

- accurate
- timely
- interesting
- informative
- too stuffy
- creative
- same old thing

The first thing I look at is:

- lead story (front page)
- photos
- student news/photos
- department news & updates
- news features

I prefer articles about:

- accomplishments of students and faculty
- "hard news" (events) about LLUSD
- "soft news" about people at LLUSD
- upcoming events
- new School/clinic policies

I spend _____ minutes reading/scanning Dentalgram each month

- I learn about LLU&MC news from these newspapers and LLU publications (circle)
 LLU TODAY newspaper; SCOPE; web pages; newsletters; The Sun newspaper;
 The Press-Enterprise newspaper; The Redlands Daily Facts newspaper;

If there's an article or photo of myself in Dentalgram, I send copies to friends/relatives, or save it for a scrapbook yes no

I would like to see more:

- photos
- variety in articles (list topics below)
- more variety in writers
- more personality sketches
- expanding student news coverage by adding class correspondents

Article ideas
